



**UNIVERSITÉ
DE NAMUR**

FACULTÉ
DES SCIENCES ÉCONOMIQUES,
SOCIALES ET DE GESTION

Business Process Management (ELOIM424)

Professor: Monique Snoeck, monique.snoeck@unamur.be

Credits: 5 ECTS

Objective and content

Modelling process dynamics through Petri nets - Studying Business Process Management Systems - Applying those tools to the optimization of some processes

Specific Content

This course will analyze the concept of process and see how to model such processes in an organization. Afterwards, we will focus on information systems allowing the management of those processes in an organization.

Teaching Method

Ex-cathedra sessions Analysis of fundamental papers Software presentations Case studies

Support and evaluation

Written exam with all material available

References

Wil van der Aalst and Kees van Hee (2002) "Workflow management", MIT Press